

Basic Recording and Viewing Features

DVR Button: Press DVR once to access the My Media menu, or press MENU and select the DVR tile.

My Media menu includes:
My Recordings: watch and/or delete your recorded programs.
Daily Schedule: view your scheduled events.
Timers: view and edit your current timers.
Rentals: locate programs you've rented.

To Pause Live or Recorded TV:
 » Press PAUSE .
 » To resume playing the program, press Pause again or press PLAY .
 » You can stay paused for up to one hour if you are watching live TV.

To Record a Program:
There are two easy ways to record a program.

- To record a show you are watching, press RECORD on the remote control. The event will now appear in the My Recordings Menu.
- To record a show from the Guide, highlight a future show you want to record, then press SELECT . From the on-screen pop-up menu, choose either Record This to record once, or Record Series Timer to set up a recurring timer.



To Watch a Recorded Program:
 » Press DVR , highlight the program from your recordings that you want to watch, then press PLAY to watch, or SELECT for more options.

To Delete a Recorded Program:
 » Press DVR , highlight the program from your recordings that you want to delete, then press SELECT and choose Delete from the pop-up menu.

To View Your Scheduled Recordings:
 » Press DVR , then choose Daily Schedule from the My Media drop-down menu, or press DVR twice.

To Delete a Recording Timer:
 » Press DVR , choose Timers from the My Media drop-down menu (or press DVR three times to access the Timer menu), highlight the timer you wish to delete, then press SELECT and choose Delete Timer from the pop-up menu.

Equipment CONTROLS

If you would like to use your DISH Network remote control to operate additional equipment such as a DVD player or audio receiver, access the Help tile from the Main Menu for additional information.

- Mode Buttons**
 - » **SAT:** controls the satellite receiver. You will stay in SAT mode most of the time.
- Power & TV Power**
 - Turns the receiver on/off.
 - Turns the TV on/off.
- Menu**

Access features and settings including: Parental Controls, Customer Support, Guide Settings, and more.

DVR CONTROLS

- DVR**
Access main DVR menu
- Play**
Resume a paused program
- Skip Fwd**
Skip ahead in 30-second increments
- Record**
Record live TV shows as they happen
- Skip Back**
Go back 10 seconds
- Stop**
Stops playback of a recorded program
- Back**
Reverse live TV or recorded programs
- Pause**
Pause live TV or recorded programs
- Fwd**
Advance recorded programs

Special CONTROLS

- Format**
Changes the shape of the picture on your TV screen to match the frame size of the program you are watching. Choose between Normal, Stretch, Partial Zoom, Zoom or Gray Bar.
- Picture-In-Picture (PIP) Buttons**
Watch two separate programs at once. Only available in Solo PIP Mode. Refer to the on-screen Help option for more information.
- DISH**
Access DISH On Demand content.

Navigation CONTROLS



- Page**
Move up/down in on-screen menus and Program Guide one page at-a-time.
 - Guide**
Display current and future TV program listings. Also toggles lists between ALL Chan, ALL Sub, ALL HD, FAVORITES.
 - Arrows**
Channel up/down, navigate menus and the guide.
 - Select**
Select a show or menu option – like an enter button.
 - Browse (right arrow)**
Browse other channels while watching TV.
 - Themes (left arrow)**
Search for programs by categories such as sports.
 - View Live TV**
Return to watching live TV. Also exits all on-screen menus.
 - Recall**
Go back to the last channel viewed.
 - Search**
Search for a program by name or by category.
 - Info**
Display additional program info.
 - Jump**
Navigate between drop-down menus and screen menus.
- Your remote control may look different from what is shown.

TV VIEWING BASICS

Remote Control Features

SAT Mode Button:

You will need to stay in SAT mode to use the remote control, even when operating your TV's volume, power and mute functions.

The "mode" you are in will light each time you touch a remote control button. Turns the satellite receiver on or off. Turns the TV set on and off.



Note: to control a TV, VCR, DVD or other available component, the remote control must be programmed.

On-Screen Program Guide

- » Press the GUIDE button to view the on-screen programming guide.
- » Press the GUIDE button twice to choose which guide to display.

- All My Channels: Display only the channels you subscribe to.
- All Available: Display all channels.
- Show HD & SD: Add corresponding SD channels to the guide display.
- Lists: Select Edit Lists to rename one of the numbered lists and create your own list of favorite channels. You can create up to four custom Favorites Lists to display in the Program Guide.



DISH On Demand

Your receiver's On Demand feature gives you instant access to thousands of titles including hit movies, new releases, and popular TV shows*.

- » Press the DISH button on the remote to access the On Demand feature, or select the On Demand tile from the Main Menu screen.

From the On Demand drop-down menus:

- Select Watch Now to view and select current On Demand content.
- Select DishONLINE to search and select downloadable content.
- Filter the titles to show new listings, movies, or TV shows.
- Choose to sort search results alphabetically, by date, or by rating.
- To watch your selections later, select the My Media tile from the Main Menu, or press the DVR button. Selected free content will be in the My Recordings section, and purchased content will be in the Rentals section.

- » **TIP:** Press the red JUMP button on the remote to quickly move between the content screen and the drop-down menus.

* The On Demand feature requires a broadband connection. Select the Broadband Setup tile from the Main Menu screen to configure the receiver's broadband settings.

RECEIVER FEATURES

Watch your home TV on a PC or Mobile Device

Your DISH Network SlingLoaded receiver allows you to watch your home TV and control your DVR from anywhere with a PC or mobile device*.

- » Confirm that your receiver is connected to your home broadband network by pressing MENU and selecting the Broadband Setup tile.
- » Go online to www.dishnetwork.com and log in to your account, or create an account if you are a first-time user.
- » Click on the DISH Remote Access link on the left side of the screen.
- » Select the blue button labeled Watch Live TV.
- » Follow the on-screen instructions to download the plug-in to your computer, then verify you are receiving the live video stream on your screen.

* For a complete list of supported mobile devices, visit: www.dishnetwork.com/tveverywhere

Finding Content to Watch Using the Search Feature

Your receiver has a powerful search feature that makes finding content easier than ever. Press the SEARCH button on the remote control to quickly search thousands of listings across the Program Guide, DVR, and On Demand offerings.

- » Choose search criteria such as title, program description, or actor's name.
- » Use the on-screen keypad to enter information.
- » Set search parameters to include all available media or specific media such as On Demand content only.
- » Use the Theme filter to narrow your search by program category.



Parental Controls

You can password-protect TV viewing based on rating or channel. Select the Settings tile from the Main Menu, then select the Parental Controls tile and choose your settings. Be sure to set the Parental Controls option to "on".

Where do I go for 24/7 help?

- www.welcometodishnetwork.com Click on AskDISH for answers to most common questions.
- See the Help Guide booklet for FAQs and troubleshooting.
- Select MENU on your remote to access the Main Menu, then select the HELP tile.
- Customer Support: 1-800-333-3474

Content in this document is subject to change without notice. Please visit dishnetwork.com for the latest information.

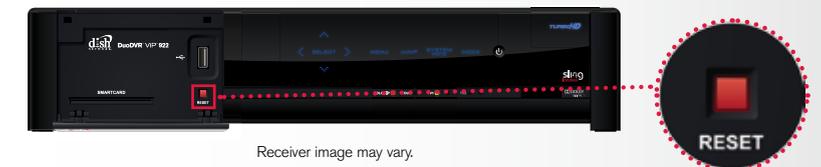
TROUBLESHOOTING

Quick Fixes for Most Common Problems

In the event you are experiencing any problems watching or controlling your DISH Network receiver, please try these quick fixes:

Reset the Receiver

Open the door on the front left side of the receiver and press the red RESET button. The receiver restarts and returns to programming in just a few minutes. You can also reset the receiver by unplugging its electrical cord from the AC power outlet for 15 seconds and then plugging it back in.



Receiver image may vary.

Press the SAT Mode Button

Verify that your remote is in satellite mode when you want to control your satellite receiver. Press and release the SAT button at the top of your remote control.

Replace Your Remote Batteries

Check and replace the remote control's batteries. Your remote control's battery strength indicator can be found on the System Info screen by selecting the option on the front panel of the receiver.

Make Sure You Are on the Correct Channel or Input:

To watch TV or if you lose video:

- » Make sure the TV is set to _____ (channel/input).
- » Make sure your receiver is ON. Green or blue light will be visible on front panel of the receiver.

Connect the Remote Antenna

The remote control antenna must be connected hand tight to the back of the receiver.

Reset Your Broadband Connection

Verify that your receiver has a connection to your home broadband network. Press MENU then select the BROADBAND SETUP tile. Select RESET CONNECTION to refresh the receiver's network connection.

Verify the Cable Connections

Verify cables are hand tight and connected properly on the back of your receiver.