



11/15/05

SUBJECT: IMPORTANT MESSAGE ABOUT YOUR SBC | DISH NETWORK BILLING

This letter contains an important notice about your SBC | DISH Network bill. A Customer Care number is included below.

Dear SBC | DISH Network Subscriber,

The purpose of this letter is to inform you of options available to you for SBC | DISH Network billing and to advise how you may keep your SBC | DISH Network service if you ever decide to disconnect SBC local telephone service.

For your convenience, SBC companies provide combined billing for your local telephone and satellite TV services. This allows you the advantage of having only one bill each month, as well as any discounts for which you qualify.

You have the option of receiving a separate bill from EchoStar Satellite L.L.C. for SBC | DISH Network service. However, if you choose to receive a separate bill, you will lose all existing discounts, and you will not be eligible to recombine billing at a later time. Details for choosing this option are below:

Request Separate Billing: If you wish to maintain your SBC local telephone service but receive a separate bill for SBC | DISH Network service from EchoStar Satellite L.L.C., please call the SBC Service Center at 1-800-310-2355 and request separate billing. Once your request is processed, it will take 2-3 billing cycles before the change is made.

If you disconnect SBC local telephone service, but you want to continue SBC | DISH Network service, you must specifically request continuation of your SBC | DISH Network service. If you do not, we will assume that you also want to disconnect SBC | DISH Network service. If you request continuation, your SBC | DISH Network service will be billed separately by EchoStar Satellite L.L.C. Details for requesting continuation of your SBC | DISH Network service are below:

1. **If you Speak to an SBC Representative to Disconnect Local Telephone Service:** You must tell the SBC Representative that you want to keep your SBC | DISH Network service. If you forget to specifically request continuation of your SBC | DISH Network service during that call, you must immediately call the SBC | DISH Network Service Center at 1-866-722-7500 to make your request. If you do not, your SBC | DISH Network service will also be disconnected.
2. **If You Use an Interactive Voice Response (IVR) System to Disconnect Local Telephone Service:** You must immediately thereafter call the SBC DISH Network Service Center at 1-866-722-7500 to request continuation of your SBC | DISH Network service. If you do not, your SBC | DISH Network service will also be disconnected.
3. **If You Change Your Local Telephone Service Provider by Calling that Local Telephone Service Provider:** You must immediately thereafter call the SBC | DISH Network Service Center at 1-866-722-7500 to request continuation of your SBC | DISH Network service. If you do not, your SBC | DISH Network service will also be disconnected.

Please remember that once your SBC | DISH Network service has been disconnected, all leased equipment must be returned within 15 days, or Unreturned Equipment Charges will apply.

SBC Companies value you as a customer and hope you will continue to subscribe to all the SBC services you currently receive. However, we want to be sure we can fulfill your desires with regard to SBC | DISH Network service if you ever do decide to disconnect SBC local telephone service. By following the steps above, you can ensure that we receive your request for continuation of SBC | DISH Network if that is your desire. If you have any questions about your SBC | DISH Network service, please contact us at 1-800-310-2355.

Sincerely,

SBC Home Entertainment