

# Hopper Receivers

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## COMPARE

FEATURES	HOPPER DUO <sup>®</sup>	HOPPER <sup>®</sup>	HOPPER 2 <sup>®</sup>	HOPPER 3 <sup>®</sup>
Hours of Storage	125 HD	500 HD	500 HD	500 HD
Size of Hard Drive	500 GB	2 TB	2 TB	2 TB
Supported # of TVs	2	4	4	7 <sup>1</sup>
Watch/Record at Once	Up to 2 shows	Up to 6 shows <sup>2</sup>	Up to 6 shows <sup>2</sup>	Up to 16 shows
PrimeTime Anytime <sup>™</sup>		✓	✓	✓
AutoHop		✓	✓	✓
On Demand	✓	✓	✓	✓

## Hopper Receivers

Room-To-Room	✓	✓	✓	✓
Remote Finder	✓	✓	✓	✓
Picture-In-Picture	✓ <sup>3</sup>	✓	✓	✓
Apps	✓	✓	✓	✓
Carbon User Interface	✓	✓	✓	✓
DISH Anywhere Live			✓	✓
Transfer Recording			✓	✓
Netflix	✓ <sup>5</sup>	✓	✓	✓
Integrated Search <sup>4</sup>	✓		✓	✓
YouTube				✓
MultiView				✓
4K Ultra HD				✓

1. Since only 6 TV's may be set up in Axiom, a 7 TV setup requires customization. Contact Tool Exception or DASH

2. Requires the use of PrimeTime Anytime

3. When a Joey receiver is not using the second tuner

4. Search includes channel line-up, DVR, OnDemand, and Netflix Results if applicable

5. Netflix for Hopper Duo itself is coming soon; however, if a Hopper Duo is paired with a Joey you can get Netflix via the Joey

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## AUTOHOP DETAILS

DETAILS	RESTRICTIONS	TALKING POINTS
<ul style="list-style-type: none"> <li>AutoHop allows customers to skip all commercials on most PrimeTime Anytime (PTAT) recordings from their big four</li> </ul>	<ul style="list-style-type: none"> <li>AutoHop is not available for live events (i.e. news, special events, sporting events)</li> </ul>	<ul style="list-style-type: none"> <li>AutoHop restrictions are required as part of our agreements with local networks</li> </ul>

## Hopper Receivers



- networks: ABC, CBS, NBC, and FOX.
- Customer must enable PrimeTime Anytime to use the AutoHop feature. Customer will have the option to enable AutoHop before playback of eligible programs begin.
- In the DVR, events with AutoHop will have a "Red Roo" logo in the upper-right hand corner of the tile or upper-left hand corner of the tile if using the new user interface.
- During playback, a "Red Roo" will display on the top-right corner of the program, or on the bottom-right corner if on the new user interface, to indicate that commercials have been "hopped" over.
- Certain networks require a delay on the availability of AutoHop
- If customers would like the availability to use AutoHop past the 8th day, they may save their PrimeTime Anytime recording to the "My Recordings" folder

NETWORK	AVAILABILITY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
<b>ABC (Unrestricted Markets)</b>	1-Day Delay	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
<b>ABC (Restricted Markets*)</b>	4-Day Delay	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday
<b>NBC</b>	1-Day Delay	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
<b>FOX</b>	7-Day Delay	Monday of next week	Tuesday of next week	Wednesday of next week	Thursday of next week	Friday of next week	Saturday of next week	Sunday of next week
<b>CBS</b>	8-Day Delay	Tuesday of next week	Wednesday of next week	Thursday of next week	Friday of next week	Saturday of next week	Sunday of next week	Monday of next week

\* Restricted Markets include: Chicago, IL; Durham, NC; Fresno, CA; Houston, TX; Los Angeles, CA; New York, NY; Oakland, CA; Philadelphia, PA; Raleigh, NC; San Francisco, CA; San Jose, CA; Visalia, CA

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**HOPPER 3®**



SPECS	PRIMARY FEATURES	BUSINESS RULES	PRODUCT IMAGES & DIMENSIONS
<ul style="list-style-type: none"> <li>• <b>Tuners:</b> 16</li> <li>• <b>Supported TVs:</b> 7***</li> <li>• <b>Remote:</b> 52.0</li> <li>• <b>Size of Hard Drive:</b> 2TB</li> <li>• <b>Recording Hours:</b> 500+ HD/ 2,000 SD</li> <li>• <b>Compatible with*:</b> Joey® 3.0, Joey® 2.0, Wireless Joey®, 4K Joey®</li> <li>• <b>Supported # of Joeys:</b> 6</li> </ul>	<ul style="list-style-type: none"> <li>• Stream Bluetooth audio with Dolby Digital support</li> <li>• MultiView Mode — view 4 different channels simultaneously, on the same screen</li> <li>• Access 4K content in Video OnDemand</li> <li>• Integrated Search</li> <li>• Available Apps: Netflix, Pandora, Game Finder, YouTube</li> <li>• <a href="#">View all available apps</a></li> </ul>	<ul style="list-style-type: none"> <li>• One Hopper 3® is allowed per account</li> <li>• Hopper or Hopper 2® is not allowed on the same account as a Hopper 3®</li> </ul>	  <p>Height: 1.6" Width: 10.41" Depth: 8.11"</p>

\*New and existing subscribers with a Hopper 3® should utilize a Joey® 3.0 or a Joey® 2.0. All new Hopper 3 customers will be recommended the Joey® 3.0. As inventory availability changes, these recommendations could change.

\*\*Since only 6 TV's may be set up in Axiom, a 7 TV setup requires customization. Contact Tool Exception or DASH

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**HOPPER 2®**

SPECS	PRIMARY FEATURES	BUSINESS RULES	PRODUCT IMAGES & DIMENSIONS
<ul style="list-style-type: none"> <li>• <b>Tuners:</b> 3</li> <li>• <b>Supported TVs:</b> 4</li> <li>• <b>Remote:</b> 40.0 UHF/ IR</li> <li>• <b>Size of Hard Drive:</b> 2TB</li> <li>• <b>Recording Hours:</b> 500+ HD/ 2,000 SD</li> </ul>	<ul style="list-style-type: none"> <li>• Access to DISH Anywhere on computer and mobile devices</li> <li>• Built in WiFi</li> <li>• Access to 70+ SiriusXM channels</li> <li>• Remote Locator</li> </ul>	<ul style="list-style-type: none"> <li>• Hopper receivers cannot be used on the same account as ViP equipment or Hopper 3®</li> </ul>	  <p>Height: 2.05"</p>

## Hopper Receivers

- **Compatible with\*:**  
Joey® 2.0, Joey® 1.0, Wireless Joey®, 4K Joey®
- **Supported # of Joeys:** 3


- \*Available Apps:  
Netflix, Pandora, Game Finder
- [View all available apps](#)

Width: 16"  
Depth: 11"

\*New and existing customers with a Hopper 2® should now utilize a Joey® 2.0. As inventory availability changes, these recommendations could change.


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## HOPPER®

SPECS	PRIMARY FEATURES	BUSINESS RULES	PRODUCT IMAGES & DIMENSIONS
<ul style="list-style-type: none"> <li>• <b>Tuners:</b> 3</li> <li>• <b>Supported TVs:</b> 4</li> <li>• <b>Remote:</b> 40.0 UHF/IR</li> <li>• <b>Size of Hard Drive:</b> 2TB</li> <li>• <b>Recording Hours:</b> 500+ HD/ 2,000 SD</li> <li>• <b>Compatible with:</b> Joey® 1.0, Wireless Joey®</li> <li>• <b>Supported # of Joeys:</b> 3</li> </ul>	<ul style="list-style-type: none"> <li>• PrimeTime Anytime, Autohop</li> <li>• <a href="#">View all available apps</a></li> </ul>	<ul style="list-style-type: none"> <li>• Hopper receivers cannot be used on the same account as ViP equipment or Hopper 3®</li> </ul>	 <p>Height: 2.05" Width: 16" Depth: 11"</p>

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## HOPPER DUO®

SPECS	PRIMARY FEATURES	BUSINESS RULES	PRODUCT IMAGES & DIMENSIONS
<ul style="list-style-type: none"> <li>• <b>Tuners:</b> 2</li> <li>• <b>Supported TVs:</b> 2</li> <li>• <b>Remote:</b> 54.0</li> <li>• <b>Size of Hard Drive:</b> 125 GB</li> <li>• <b>Recording Hours:</b> 125+ HD/ 500 SD</li> <li>• <b>Compatible with:</b> Joey® 3.0, Joey® 2.0, Joey® 1.0, 4K</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">View all available apps</a></li> </ul>	<ul style="list-style-type: none"> <li>• One Hopper Duo® is allowed per account</li> <li>• Hopper®, Hopper 2®, or Hopper 3® is not allowed on the same account as a Hopper Duo®</li> <li>• Hopper receivers cannot be used on</li> </ul>	

## Hopper Receivers

Joey®, Wireless

Joey®


- **Supported # of Joeys:** 1

(excluding Super Joey)

the same account as ViP equipment or Hopper 3®


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### JOEY® 3.0

SPECS	PRIMARY FEATURES	BUSINESS RULES	PRODUCT IMAGES & DIMENSIONS
<ul style="list-style-type: none"> <li>• <b>Additional Tuners:</b> +0</li> <li>• <b>Compatible with:</b> Hopper 3®, Hopper Duo®</li> </ul>	<ul style="list-style-type: none"> <li>• PrimeTime Anytime, Autohop</li> <li>• All apps available on Hopper® receiver</li> <li>• 5,000 Million Instructions per Second (DMIPs) based processor for improved on screen response</li> <li>• A modern user interface to enjoy an intuitive and simple viewing experience</li> <li>• Slim design so you can conveniently mount on a wall or flat surface</li> <li>• Remote Locator</li> <li>• On Demand Content</li> </ul>	<ul style="list-style-type: none"> <li>• Requires a Hopper 3®</li> </ul>	 <p>Height: 0.70" Width: 7.50" Depth: 4.81"</p>

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### JOEY® 2.0

SPECS	PRIMARY FEATURES	BUSINESS RULES	PRODUCT IMAGES & DIMENSIONS
<ul style="list-style-type: none"> <li>• <b>Additional Tuners:</b> +0</li> <li>• <b>Compatible with:</b> Hopper 3®,</li> </ul>	<ul style="list-style-type: none"> <li>• PrimeTime Anytime, Autohop</li> <li>• All apps available on Hopper® receiver</li> <li>• Remote Locator</li> </ul>		

## Hopper Receivers

Hopper 2<sup>®</sup>, Hopper Duo<sup>®</sup>





Height: 1.69"

Width: 6.62"

Depth: 5.27"



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## JOEY<sup>®</sup> 1.0

SPECS	PRIMARY FEATURES	BUSINESS RULES	PRODUCT IMAGES & DIMENSIONS
<ul style="list-style-type: none"> <li><b>Additional Tuners:</b> +0</li> <li><b>Compatible with:</b> Hopper 2<sup>®</sup>, Hopper<sup>®</sup>, Hopper Duo<sup>®</sup></li> </ul>	<ul style="list-style-type: none"> <li>PrimeTime Anytime, Autohop</li> <li>All apps available on Hopper receiver</li> <li>Remote Locator</li> </ul>		  <p>Height: 1.69"</p> <p>Width: 6.62"</p> <p>Depth: 5.27"</p>

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## 4K JOEY<sup>®</sup>

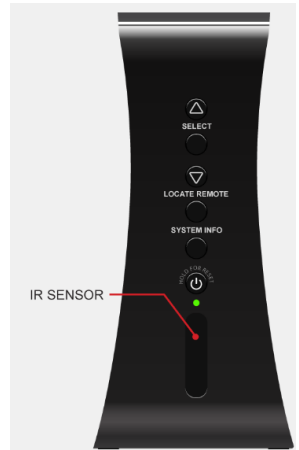
SPECS	PRIMARY FEATURES	BUSINESS RULES	PRODUCT IMAGES & DIMENSIONS
<ul style="list-style-type: none"> <li><b>Additional Tuners:</b> +0</li> <li><b>Compatible with:</b> Hopper 3<sup>®</sup>, Hopper 2<sup>®</sup>, Hopper Duo<sup>®</sup></li> <li><b>Requirements:</b> 4K TV, 4K Programming</li> </ul>	<ul style="list-style-type: none"> <li>Ultra-slim space saving design</li> <li>Includes Bluetooth</li> <li>PrimeTime Anytime, Autohop</li> <li>All apps available on Hopper receiver</li> <li>Remote Locator</li> </ul>	<ul style="list-style-type: none"> <li>Subscribers who are replacing an existing Joey location with a 4K Joey<sup>®</sup> can have the receiver shipped to them</li> <li>Subscribers who wish to use their</li> </ul>	  <p>Height: 0.60"</p> <p>Width: 7.50"</p>

4K Joey® in their existing Hopper® or Wireless Joey® location will require a technician visit

Depth: 6.20"

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## WIRELESS JOEY®

SPECS	PRIMARY FEATURES	BUSINESS RULES	PRODUCT IMAGES & DIMENSIONS
<ul style="list-style-type: none"> <li>• <b>Additional Tuners:</b> +0</li> <li>• <b>Compatible with:</b> Hopper 3®, Hopper 2®, Hopper®, Hopper Duo®</li> <li>• <b>Requirements:</b> Wireless Access Point (maximum of 3 Wireless Joeys per access point), cable to TV, power connection</li> </ul>	<ul style="list-style-type: none"> <li>• Wireless — easy ability to move service between rooms</li> <li>• PrimeTime Anytime, Autohop</li> <li>• All apps available on Hopper receiver</li> <li>• Remote Locator</li> </ul>		 



Hopper Receivers

Height: 5.51"

Width: 2.60"

Depth: 7.56"

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