

PLEASE READ

This agreement (“Agreement”) sets forth the terms and conditions of the FlexTV promotion. The Residential Customer Agreement (“RCA”), incorporated herein by reference, contains additional terms and conditions. It is included in your receiver’s user’s guide and is available online at dishnetwork.com.

*****WE RESERVE THE RIGHT TO CHANGE PRICES, PACKAGES AND PROGRAMMING AT ANY TIME. ***YOU ARE STILL BOUND BY THIS AGREEMENT IF YOU CHANGE YOUR RESIDENCE.*****

Subscriber Eligibility: Services and equipment must be ordered, installed and activated between and including **August 1, 2009** and **January 31, 2010**. Only 1 participant per household. This offer is limited to residential DISH Network subscribers who reside in the continental United States, Hawaii, Alaska, Puerto Rico or the U.S. Virgin Islands. Local and state sales taxes and other fees and charges may apply. DISH Network will determine eligibility and may deny eligibility for any reason.

Minimum Qualifying Programming: You must subscribe at all times to one of the programming packages set forth in the table below or a higher programming package. You represent that you have been informed whether you are eligible for local network channels by satellite, or provided with a website or phone number to use to determine such eligibility.

Programming Package	Current Price	Price with Local Network Channels Where Available	Programming Package	Current Price	Price with Local Network Channels Where Available
Locals Only	N/A	\$9.99/mo.	Chinese or Greek-language	\$32.99/mo.	\$37.99/mo.
Welcome Pack	\$9.99/mo.	\$14.99/mo.	Russian-language	\$32.99/mo.	\$37.99/mo.
DishLATINO Welcome Pack	\$9.99/mo.	\$14.99/mo.	Polish or Urdu-language	\$39.99/mo.	\$44.99/mo.
DishFAMILY	\$19.99/mo.	\$24.99/mo.	Arabic or Portuguese-language	\$44.99/mo.	\$49.99/mo.
DishMÉXICO	\$19.99/mo.	\$19.99/mo.	Hindi-language	\$44.99/mo.	\$49.99/mo.
TurboHD Bronze	\$29.99/mo.	\$34.99/mo.	Locals Only with a Basic International Package* Priced at \$19.99 or Higher	\$29.98 or Higher Depending on International Package Selected	

* Basic International Packages consist of the following international programming packages: Arabic Elite Pack, TV Globo/Record Package, TV Globo a la carte, French Bouquet, Israeli Platinum Package, Panorama Italiano, TV Japan, Polish Premium Pack, Luso Pack, Bangla Mega Pack, Sun TV + KTV, Punjabi Pack, Surya TV + Kairali TV, Telugu Pack, Pinoy Mega Pack, German Language Plus Package, RTVI/RTVI+ Package.

Installation: For installations performed in the continental United States or Hawaii, this promotion includes standard professional installation of up to 2 receivers to up to 2 televisions, a DISH 500 antenna (or other applicable antenna(s), as determined by DISH Network) and mounting hardware. For installations performed in Alaska, Puerto Rico or the U.S. Virgin Islands: (A) this promotion includes standard professional installation of up to 2 receivers to up to 2 televisions; and (B) dish antenna hardware and installation of antenna hardware are sold separately. Additional equipment may be required and additional fees may apply in certain installations. For installations performed for residents of Hawaii who purchase any high-definition programming, additional equipment may be required and additional fees may apply. For installations performed for residents of Alaska, Puerto Rico and the U.S. Virgin Islands who purchase Classic Gold 250, DishMEXICO, DishLATINO, DishLATINO Plus, DishLATINO Dos, DishLATINO Max, or any high-definition programming, additional equipment may be required and additional fees may apply. For installations performed for residents in the continental United States who purchase programming broadcast from a wing satellite location (i.e., an orbital location other than 110° or 119°), a second antenna may be required and additional fees may apply.

Receivers: “Solo” receivers support 1 TV and contain 1 tuner (or in the case of a HD Solo DVR ViP® 612, 2 tuners). Solo receiver models include: Solo 301, Solo 311, Solo 381, HD Solo 411, HD Solo ViP 211 and HD Solo DVR ViP 612. “Duo” receivers support up to 2 TVs and contain 2 tuners. Duo receiver models include: Duo 322, DuoDVR™ 522, DuoDVR 625, HD Duo ViP 222, HD Duo ViP 222k, HD DuoDVR ViP 622, HD DuoDVR ViP 722, HD DuoDVR ViP 722k and HD DuoDVR SlingLoaded™ ViP 922. High-definition receivers have “HD” in the name. DVR receivers have “DVR” in the name.

Fees and Payments: You agree to pay monthly by the payment due date for the programming you select and for all applicable fees. State and local taxes and/or reimbursement charges may apply as set forth in the RCA. You must pay a non-refundable activation fee of \$149, which includes the purchase of either 1 311 receiver or 1 322 receiver, prior to installation. You may

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upgrade to alternative receiver models for an additional charge. Other fees may apply as set forth in the RCA. All payments are non-refundable. The following monthly fees apply:

Monthly Fees	Fee Amount without DVR Package	Fee Amount with DVR Package
Additional Receiver Fee		
First receiver activated	Included in base programming package price.	
Each HD receiver activated beyond the first	\$7.00/mo.	\$7.00/mo.
Each SD receiver activated beyond the first	\$5.00/mo.	\$5.00/mo.
Each HD DVR receiver activated beyond the first	\$7.00/mo.	\$12.00/mo.
Each SD DVR receiver activated beyond the first	\$5.00/mo.	\$10.00/mo.
In determining the Additional Receiver Fee amount, HD receivers shall be deemed activated prior to all other receivers.		
DVR Service Fee (Each DVR receiver)	\$5.98/mo.	Included in Additional Receiver Fee
This DVR Service Fee will be waived on a monthly basis if you subscribe to America's "Everything" Pak.		
TV2 Receiver Connection Fee		
First Duo receiver activated	\$5.00/mo.	N/A
Each Duo receiver activated beyond the first	\$5.00/mo.	\$5.00/mo.
This TV2 Receiver Connection Fee will be waived on a monthly basis for each Duo receiver that DISH Network confirms has been continuously connected to your same land-based phone line and/or, solely in the case of a ViP 622, ViP 722, ViP 722k or ViP 922 receiver, continuously connected to your same broadband home network.		
Alaska Dish 500AK or Hawaii Dish 500H Upgrade Fee	\$4.99/mo.	\$4.99/mo.
The Alaska Dish 500AK or Hawaii Dish 500H Upgrade Fee applies if you receive DISH Network service in Alaska or Hawaii.		

Warranty: Standard 1-year warranty includes no-cost repair/replacement of manufacturer defects during the first 90 days; for the remainder of the 1-year warranty period, a \$14.95 shipping charge applies to replacement of warranty-covered equipment by mail and a \$99 in-home warranty trip service charge applies if such replacement requires in-home service. For details regarding our optional DishHOME Protection Plan, please revisit our website at www.dishnetwork.com or call 1-800-333-DISH.

Contact Information: If you have any billing, service or other questions, you may contact DISH Network at care@dishnetwork.com; 1-800-333-DISH; or DISH Network, P.O. Box 9033, Littleton, CO 80160. Please do not send payments to this address. You may request an itemization of the charges and fees applicable to the goods and services you have selected under this Agreement by calling 1-800-333-DISH.