

USING YOUR DVR



Basic Recording and Viewing Features

- DVR Button:** My Media menu includes:
- » Press DVR once to access the My Media menu, or press MENU and select the DVR tile.
- To Pause Live or Recorded TV:**
- » Press PAUSE.
 - » To resume playing the program, press Pause again or press PLAY.
 - » You can stay paused for up to one hour if you are watching live TV.

To Record a Program:

There are two easy ways to record a program.

1. To record a show you are watching, press RECORD on the remote control. The event will now appear in the My Recordings Menu.
2. To record a show from the Guide, highlight a future show you want to record, then press SELECT . From the on-screen pop-up menu, choose either Record This to record once, or Record Series Timer to set up a recurring timer.



To Watch a Recorded Program:

- » Press DVR , highlight the program from your recordings that you want to watch, then press PLAY to watch, or SELECT for more options.

To Delete a Recorded Program:

- » Press DVR , highlight the program from your recordings that you want to delete, then press SELECT and choose Delete from the pop-up menu.

To View Your Scheduled Recordings:

- » Press DVR , then choose Daily Schedule from the My Media dropdown menu, or press DVR twice.

To Delete a Recording Timer:

- » Press DVR , choose Timers from the My Media dropdown menu (or press DVR three times to access the Timer menu), highlight the timer you wish to delete, then press SELECT and choose Delete Timer from the pop-up menu.

Equipment CONTROLS

Your DISH Network remote control is ready to operate your satellite receiver. If you would like to use it to operate additional equipment such as a DVD player or audio receiver, access the Help tile from the Main Menu for additional information.

Mode Buttons

- » **SAT:** controls your satellite. You will stay in SAT mode most of the time.

Power & TV Power

- Turns the receiver on/off.
- Turns the TV on/off.

Menu

Access features and settings including: Parental Controls, Customer Support, Guide Settings, and more.

DVR CONTROLS

- | | | |
|--|--|---|
| DVR
Access main DVR menu | Play
Resume a paused program | Skip Fwd
Skip ahead in 30-second increments |
| Record
Record live TV shows as they happen | Skip Back
Go back 10 seconds | Stop
Stops playback of a recorded program |
| Back
Rewind TV or recorded programs | Pause
Pause live TV or recorded programs | Fwd
Fast forward quickly |

Special CONTROLS

- Format**
Changes the shape of the picture on your TV screen to match the frame size of the program you are watching. Choose between Normal, Stretch, Partial Zoom, Zoom or Gray Bar.
- Picture-In-Picture (PIP) Buttons**
Watch two separate programs at once (TV1 only). Only available in Solo PIP Mode. Refer to the on-screen Help option for more information.
- DISH**
Access DISH On Demand content.

NOTE:

Most interactive menu applications will only work from the TV1 location and will not appear in TV2 menus.

Navigation CONTROLS

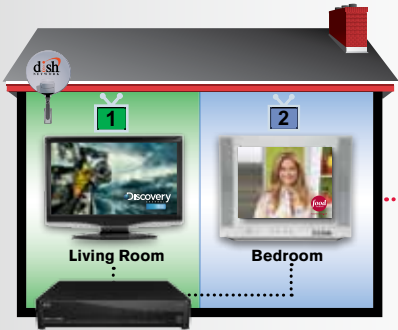


- Page**
Move up/down in on-screen menus and Program Guide one page at-a-time.
- Guide**
Display current and future TV program listings. Also toggles lists between ALL Chan, ALL Sub, ALL HD, FAVORITES.
- Arrows**
Channel up/down, navigate menus and the guide.
- Select**
Select a show or menu option – like an enter button.
- Browse (right arrow)**
Access the Quick Clicks menu.
- Themes (left arrow)**
Search for programs by categories such as sports.
- View Live TV**
Return to watching live TV. Also exits all on-screen menus.
- Recall**
Go back to the last channel viewed.
- Search**
Search for a program by name or by category.
- Info**
Display additional program info.
- Jump**
Navigate between banner menus and screen menus.
- REMOTE KEY**
Black with green number 1 indicates (TV1). Black with blue number 2 indicates (TV2).

TV VIEWING BASICS

Unique Benefits of Your Dual-Tuner DVR

You get most of the same great features in the living room and bedroom—all from just one award-winning DISH Network receiver.



One receiver operates 2 TVs independently:

TV1 has a **GREEN** remote key and is in the room *with* the receiver.

TV2 has a **BLUE** remote key and is in the room *without* the receiver.

Important Features of Your Receiver

SAT Mode Button:

You will need to stay in SAT mode to use the remote control, even when operating your TV's volume, power and mute functions.



Note: to control a TV, VCR, DVD or other available component, the remote control must be programmed.

On-Screen Program Guide

- » Press the **GUIDE** button to view the on-screen programming guide.
- » Press the **GUIDE** button twice to choose which guide to display.
 - All Channels: All DISH Network channels.
 - All Subscribed: All channels subscribed to.
 - All HD: All HD channels you subscribe to.



Favorites Lists

Customize your DISH viewing experiencing by creating personalized Favorites lists of your most watched channels. You can create up to four Favorites lists each for both TV1 and TV2 locations.

- » Press the **Guide** button twice to access the Favorites List drop-down menu.
- » Select Edit List to set up custom Favorite channel lists by renaming one of the four available numbered lists.

RECEIVER FEATURES

Parental Controls on Both TVs

You can password-protect programming based on rating or on a channel-by-channel basis.

1. Press the **MENU** button, then select the Settings tile.
2. Select Parental Controls and make your selections for both TV1 and TV2.



Finding Content to Watch Using the Search Feature

Your receiver has a powerful search feature that makes finding content easier than ever. Press the **SEARCH** button on the remote control to quickly search thousands of listings across the Program Guide, DVR, and On Demand offerings.

- » Choose search criteria such as title, program description, or actor's name.
- » Use the on-screen keypad to enter information.
- » Set search parameters to include all available media or specific media such as On Demand content only.
- » Use the Theme filter to narrow your search by program category.



slingshot DISH Remote Access

Your DISH Network SlingLoaded™ receiver allows you to watch your home TV and control your DVR from anywhere with an Internet connection or iPhone®.

- » Confirm that your receiver is connected to your home broadband network by pressing **MENU** and selecting the Broadband Setup tile.
- » Go online to www.dishnetwork.com and log in to your account, or create an account if you are a first-time user.
- » Click on the DISH Remote Access link on the left side of the screen.
- » Select the blue button labeled Watch Live TV.
- » Follow the on-screen instructions to download the SlingLoaded plug-in to your computer, then verify you are receiving the live video stream on your screen.

Where do I go for 24/7 help?

- www.welcometodishnetwork.com**
Click on AskDISH for answers to your most common technical and billing questions.
- Help Guide booklet**
- Select MENU on your remote to access the Main Menu Help tile (from TV 1 only)**
- Customer Support: 1-800-333-3474**

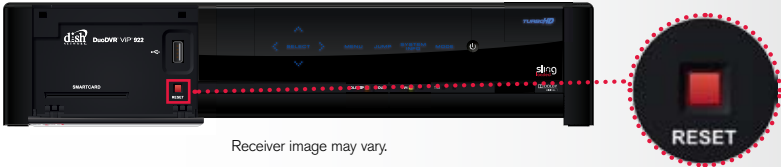
TROUBLESHOOTING

Quick Fixes for Most Common Problems

In the event you are experiencing any problems watching or controlling your DISH receiver, please try these quick fixes:

Reset the Receiver

Open the door on the front left side of the receiver and press the red **RESET** button. The receiver restarts and returns to programming in just a few minutes. You can also reset the receiver by unplugging it's electrical cord from the AC power outlet for 15 seconds and then plugging it back in.



Receiver image may vary.

Press the SAT Mode Button

Verify that your remote is in satellite mode when you want to control your satellite. Press and release the SAT button at the top of your remote control.

Replace Your Remote Batteries

Check and replace the remote control's batteries. Your remote control's battery strength indicator can be found on the System Info screen by selecting the option on the front panel of the receiver.

Make Sure You Are on the Correct Channel or Input:

To watch TV or if you lose video:

- » Make sure **TV1** (room with receiver) is set to channel **3** or _____ (channel/input)
- » Make sure **TV2** (room without receiver) is set to channel **60** or **73** or _____ (channel/input)
- » Make sure your receiver is **ON**. Green or blue light will be visible on front panel of the receiver.

Connect the Remote Antenna

The remote control antenna must be connected hand tight to the back of the receiver.

Reset Your Broadband Connection

Verify that your receiver has a connection to your home broadband network. Press **MENU** then select the **BROADBAND SETUP** tile. Select **RESET CONNECTION** to refresh the receiver's network connection.

Verify the Cable Connections

Verify cables are hand tight and connected properly on the back of your receiver.